

Hart *Monitor*

Essential support for your
house purchase or sale



Hart Monitor

from Hart Brown

They say that moving house is one of the most stressful experiences in modern life. And if you've ever bought or sold a house before – you'll know this is no exaggeration! After all, there's so much to co-ordinate. So much that can go wrong. So much that's out of your control.

That's why Hart Brown has devised Hart Monitor. A unique service designed to help you keep your finger on the pulse of the legal processes involved in your house purchase and/or sale – putting you back in control!

What is Hart Monitor?

A web-based service featuring up-to-date information in relation to your individual conveyancing transaction; an in-house system that ensures we are kept up-to-date of developments at every stage for every transaction.

As a client, the advantage of Hart Monitor is that it allows you to verify the current position and the next step in your transaction. Whether you are buying or selling, you can use the internet (via a secure login and password), to check progress – 24 hours a day, 365 days a year, entirely free of charge. Access is limited to consenting parties to ensure complete security and confidentiality.

If you don't have access to the internet, simply call your Estate Agent to ask for an update, or call in at their offices and check for yourself. Participating Agents also have the advantage of reviewing their Hart Brown cases on line; allowing your Agent to be better informed will in turn enable them to work more efficiently to the benefit of all concerned.

Hart Monitor – The *benefits* to our *clients*

- Instant online access 24 hours a day, 365 days a year – convenient and stress free
- Separate areas for sale and purchase transactions
- Information is updated three times a day, providing a complete up-to-date picture
- The ability to monitor your conveyancing progress using our 18 point check list – tracking the process from “receiving instructions” right through to “completion”
- With access to the conveyancing status of both parties, we can show you if, for example, your buyer’s solicitor has replied to our pre-contract enquiries
- Completely confidential –we use a secure web environment; every user is provided with a secure login and password
- This additional service comes at no extra cost to you

How do I *sign up* for Hart Monitor?

To benefit from Hart Monitor you need to instruct us to carry out your conveyancing transaction – either for your sale and/or purchase.

On confirmation to us that you wish to use Hart Monitor – we will issue you with a login and password; reducing the stress of moving home in one simple action.

David Knapp – Head of Residential Property

David was appointed Head of Hart Brown’s Residential Property department in 2004, and manages a large team of residential property lawyers across our six offices. He has a well-deserved reputation for excellence which stretches far beyond Woking where he is based.

“Hart Monitor is an excellent tool for our clients, for estate agents and for our team at Hart Brown. We always aim to give excellent and prompt service, and this is just another way to ensure that all the key people in any house purchase or sale can be on the top of what’s going on – all day, every day.”





Established in 1919, currently with 13 partners and over 110 staff based at six offices located throughout Surrey and in London.

Specialising in business and private clients, the lawyers are all experts in their chosen fields. Unusually for a law firm, Hart Brown also has a Trust & Investment Department catering for corporate and private clients alike.

Hart Brown has gained the international quality management standard ISO9001:2000 for management and administration of the firm's legal services. The ISO standard is recognised worldwide.

All offices are networked with state-of-the-art voice data systems.

The next step

For further information on Hart Monitor contact:

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